

## The AMOS Group Global Quality Policy Statement

At AMOS Group, with rigorous application of company and industry guidelines, adoption of best practices, and a resolute commitment to excellence, we strive to deliver products, services and solutions of the highest level of quality.

## **Our Commitment**

The leadership and management teams throughout the AMOS Group shall be at the forefront in engaging, directing and empowering each employee to ensure they have the necessary resources to perform competently to contribute to the overall effectiveness of our quality systems.

## **Our Strategic Direction**

We shall strive to understand and map our clients' needs and provide them with the best and most competitive solutions through open and honest communications with absolute integrity.

We shall actively pursue continuous improvement and the development of industry-wide best operating practices.

We shall ensure that necessary resources are available to achieve compliance with the applicable requirements of our quality systems.

We shall develop region specific initiatives and enhanced certification to ensure that we meet or exceed our customers' increasing demands for effective solutions.

We shall inspire, coach and develop all employees to ensure they fulfil their responsibilities and contribute to the effectiveness of our quality systems.

We shall carry out methodical measuring and introduce quality objectives and targets to achieve the highest level of client satisfaction.

Effective Date: 1 Jan 2021